Title:	**Alarm after access**		ID:
			0005
Date in:	**Response:**	**Model:**	**Author:**
2003-01-26	*2003-01-26*	*StoreX*	*CMa*

Q:

I do have another question regarding the Storex. The customer is asking, "I'm writing this e-mail to let you know that the incubator works fine after you switched it, the only thing is that the alarm goes off every time the plate is in or out of the incubator (it beeps right after the back window closes)."

Can you describe the alarm conditions, what causes it to go off, etc. and what to do to silence it?

A:

Seems you have an alarm. The most common is that the glass door is not properly closed. Look for the red light inside the chamber on the proximity switch that detects the latch of the glass door.

Another possibility is that the Gate Closed Switch is not detected (Back Door). You can easily check this by "RD 2" should return a "1" when the Gate is closed.