Title:	CO2 Valve does not open 2		ID:
			0048
Date in:	**Response:**	**Model:**	**Author:**
2004-06-23	*2004-06-23*	*STX200*	*CMa*

Q:

We have two units:

STX 200 serial number 3044/IC
STX 200 serial number 3043/IC

I typed in RD DM894 and then RD600. The unit returns a "0" indicating the valve is not opened. I tried calling but have had no success getting through to the number I normally dial.

In addition, we have a carousel unit that needs updated files to use the top shelf. The unit is serial number 8080. You had previously sent updates for another unit (serial number 8079) which worked fine for us.

A:

According the serial number you have Version V0.12 installed. In this version the CO2 output is 700 and the CO2 pump is 701. In order to activate the 700 output T92 (CO2 timeout) has to be '0', '1811 '1' (door switch) and 701 '1' . "RD DM894" should return the CO2 set value. If RD DM894 returns '0' you have to type "WR DM894 500" (Sets to 5% CO2).